



Invest Halal — Company Registration & Approval Process



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This document explains what a Company experiences from the moment they register until they can fully use Invest Halal, including the exact messages they'll see at each step.

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1. Overview

A Company goes through four stages before they can fully use the platform:

1. **Verifying Email** — they've filled out the registration form and need to confirm it's really them.
2. **Waiting for Admin Review** — their email is confirmed, and now an Admin needs to check their company documents.
3. **Rejected** (if applicable) — the Admin found something that needs fixing. The company can log in, but only to correct their information — nothing else is accessible until it's fixed.
4. **Approved** — the company can log in and use the platform normally.

If a rejected company fixes their information and resubmits, it goes back to "Waiting for Admin Review" so the Admin can check the correction — it doesn't get approved automatically.

2. Step 1: Verifying Email

Right after filling out the registration form, the company receives a 6-digit code by email.

What they see:

Verify Your Email We've sent a 6-digit code to **[email]**. Enter it below to verify your account.

3. Step 2: Waiting for Admin Review

Once the code is entered correctly, the company's information is sent to the Admin team for review.

What they see right after verifying:

Account Verified Your email has been verified. Your company account is now under review by our Admin team. We'll email you once it's approved — this usually takes 1–2 business days.

If they try to log in while still waiting

Instead of a confusing "wrong password" type message, they'll see a clear explanation of what's happening:

Your account is under review. We're verifying your company documents. You'll be able to log in once approved — we'll notify you by email.

4. Step 3: If the Application is Rejected

If the Admin finds something incorrect or missing, the company is notified by email.

Email they receive:

Subject: Action Needed — Update Your Company Information

Hi [Company Name],

We've reviewed your registration and found some information that needs to be corrected before we can approve your account:

[Reason given by Admin]

Please log in to update your Company Profile, then resubmit for review.

What happens when they log in

Unlike the waiting stage, a rejected company *can* log in — but they'll only be able to see and edit their **Company Profile**. Every other menu (Livestock, Bookings, etc.) stays hidden until the issue is fixed. A message stays visible at the top of the screen the whole time so they don't forget:

 **Your account was rejected.** Reason: *[reason]*. Please update your profile and resubmit for review.

Resubmitting

After they fix their profile, they click a button clearly labeled something like **"Resubmit for Review"** — not just "Save" — so it's obvious this sends their info back to the Admin for another look. Once submitted, they'll see:

Your updated information has been submitted for review. We'll notify you once it's approved.

And their account goes back to "Waiting for Admin Review."

5. Step 4: Once Approved

Email they receive:

Subject: Your Account Has Been Approved

Hi [Company Name],

Great news — your account has been approved! You can now log in and start using Invest Halal.

From here on, they can log in normally and access every feature of the Company Platform.

A Similar Situation: Suspended for Non-Payment

There's one more case worth knowing about, separate from registration: if a company's subscription payment is overdue by more than 90 days, their account gets automatically suspended.

It works the same way as the "Rejected" stage above — they can still log in, but only three menus are available: **Dashboard**, **Platform Payment**, and **Company Profile**. Everything else stays hidden until they've paid.

Once they submit payment proof and the Admin approves it, the account is reactivated automatically — no extra approval step needed, and full access comes back right away.



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Was this helpful?

